United States Postal Service®

INDUSTRY*ALERT*

February 12, 2021

RESOLVED: INCIDENT #05652434 *PostalOne!* System Release 52.0.1.4

 The United States Postal Service implemented software updates and corresponding data repairs for the following Commercial System:

   ➢   *PostalOne!* System Release 52.0.1.4

PostalOne! System Release 52.0.1.4 was an EXPEDITED deployment which resolved an issue impacting the ***Seamless Incentive*** [**INCIDENT #05652434**]. Content included a software update to properly handle the case where Value Added Refunds (VARs) and the Seamless Incentive (in the form of a refund) both exist on a postage statement.

Previously, generation of the VAR failed for this scenario because the data retrieval process was not equipped to handle multiple result records. Consequently, customers did not receive the expected VAR for statements impacted by this issue.

*** The cited issue is now RESOLVED – and Incident #05652434 has been CLOSED. ***

Please reference the *PostalOne!* System Release 52.0.1.4 Release Notes document attached and also posted to PostalPro @ https://postalpro.usps.com/PostalOne_R52.0.1.4-FEB11_2021release-notes

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (*1-800-522-9085*).